



## **Good Practise – BBC Budapest**

### **Click on, Granny! Programme**

**Target group:** senior citizens over 55

**Aims:**

- providing the opportunity to older generation to learn about new ICT
- showing how to access information
- using Internet as a new way of communication (send and receive e-mails)

**Key elements:**

- Lasting 6 weeks (4 lessons / week)
- no previous experience is needed
- making the program as accessible as we can
- developing a special curriculum tailored to the older learners' needs
- Small groups (max. 10 people / group)

**Key principles of the course**

- Measuring the satisfaction regularly
- Taking into account the feedback / opinions
- Developing positive attitude and encouraging
- Real expectations --> consequent education and examination system
- Providing notes and handouts
- Handouts are improved regularly
- Ensuring consultation during and after the program
- Ensuring good atmosphere and create a real community
- Practice in the computer room for free

**Content:**

**Session (week) 1** - Theoretical introduction (difficult start)

**Session (week) 2** – Familiarisation with the Internet

- Brief revision
- Ordering one's life electronically (timetables, telephone books)
- Internet searches
- Using web-pages

**Session (week) 3**

- Brief revision
- Thematic portals, link collections
- Electronic correspondence
- Creating an e-mail address

**Session (week) 4**

- Brief revision
- Cultural home pages
- Educational opportunities
- Program databases
- Sending attached files by email

**Session (week) 5**

- Practising acquired skills
- Familiarisation with topics adapted to individual interests on the internet
- pre-exam (trial)

**Session (week) 6**

- Brief revision
- Break
- Test: A virtual grandchild asks 3 questions by e-mail (asking the granny for help), and waits for the reply.